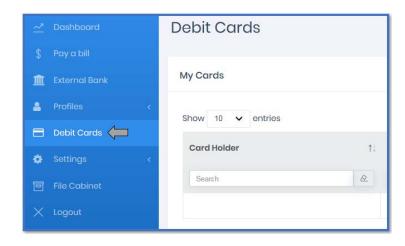


HOW TO:

Replace a Debit Card

Step 1:

After you have logged into your portal you will select Debit Cards from the left-hand menu.





Step 2:

Select Request Card Replacement.

Step 3:

Select a reason for the request either damaged – you will get a card with the same card number, Lost/Stolen – you will receive a new card with a new number, or Fraud – you will receive a new card with a new number and instructions on how to dispute a charge. Verify and update your address if needed and submit. You will receive your new card within 8-10 business day.

